Mangrol Multimedia Limited

Company profile for translation agencies and vendor managers

Company at a glance

Legal name	Mangrol Multimedia Limited
In business since	2010; public limited company since 18 January 2018
Company number (CIN)	U74999MH2018PLC304441 (Registrar of Companies, Mumbai)
Office	B 203C, Sumit Samarth Arcade, Aarey Road, Near Station, Goregaon (W), Mumbai, MH, India, 400104
Web	https://mangrol.in (overseas partners: https://mangrol.in/international/)
Email	info@mangrol.com
Phone / WhatsApp	+91 98210 66266 / +91 93233 66266
Office hours	Monday to Saturday, 10 am to 6 pm India time (UTC+5:30)
Founder	Sanjay V Shah. Veteran journalist; writer, director and producer for stage and screen.
Vendor contacts	Sanjay Shah and Kalyani Shah, info@mangrol.com

Track record

115,000+ assignments delivered.

56 million+ words translated.

500+ clients served.

45+ languages, centred on Indian languages.

Team

A Mumbai team with 5 project managers, plus 50+ linguists, voice artists and editors. Every linguist has more than 10 years of experience and works in a highly professional, disciplined way.

Founder Sanjay V Shah has 32 years of experience as a journalist and translator, and has personally written or translated more than 20 million words.

Languages

Language directions: English into Indian languages, Indian languages into English (reverse translation), and between Indian languages (cross-language, for example Gujarati to Hindi or Tamil to Hindi). Source languages can be any of the languages we cover.

Indian languages, human-led and AI-assisted: Assamese, Bengali, Gujarati, Hindi, Kannada, Malayalam, Marathi, Odia, Punjabi (Gurmukhi), Tamil, Telugu, Urdu, and English.

Indian languages, human-led (AI-assisted case by case): Bodo, Dogri, Konkani, Maithili, Nepali, Sanskrit, Sindhi.

World languages, human-led and AI-assisted: Arabic, Cantonese, Dutch, French, German, Indonesian, Italian, Japanese, Korean, Malay, Mandarin Chinese, Polish, Portuguese, Russian, Spanish, Swahili, Thai, Turkish, Vietnamese. Human-led (AI-assisted case by case): Hausa, Nigerian Pidgin, Sinhala.

Rare languages, human-led only with no machine translation: Bhojpuri, Garo, Kashmiri, Kutchi, Marwari, Meitei (Manipuri), Mizo, and documents in the Modi script.

Services

Translation, human-led by experienced native linguists.

AI-assisted translation: machine output fully post-edited by a linguist, for large or cost-sensitive jobs.

Editing and proofreading of other vendors' or machine output.

Subtitling and captions: subtitle translation and timing for film, OTT and corporate video.

Voice-over with Indian-language voice artists for video, e-learning and ads.

Video localisation: subtitles, voice-over and on-screen text handled together.

Subjects we know well

We take most subjects, including press releases and PR, OTT and entertainment, banking and finance, insurance, retail, marketing and advertising, gaming and corporate communications. We do not take medical transcription, and highly scientific material may not suit us. Send us your requirements and we will tell you quickly whether we can take them on.

How we work

Quality: experienced native linguists, glossaries and style guides agreed at the start, and editing or proofreading to the level each project needs.

Tools: we work inside the agency's own CAT tool or online portal.

Capacity: about 3,000 words a day per main language and about 1,000 for rare languages. Larger volumes run on an agreed schedule.

Turnaround: 48 hours for typical short jobs; urgent and weekend delivery on request.

Files: Word, Excel, PowerPoint, PDF, InDesign, Illustrator and subtitle files (SRT).

Confidentiality

We sign the agency's NDA before any test or job.

Our own mutual NDA (international version) is available if preferred.

Client files are kept in Google Workspace, open only to the people working on that job.

We follow the client's own rules on storage and deletion. Where none are given, files are deleted on request.

On request we work only inside the client's portal, so files never leave it.

Every linguist signs a confidentiality agreement with us. Since 2010 we have never had a confidentiality breach.

Confidential files are never put into public AI tools; AI-assisted work uses only tools the client approves.

Certificates and listings

On request, we provide a certificate of translation accuracy on Mangrol letterhead.

Listed on ProZ.com, TranslatorsCafe, GoodFirms and Clutch.

Selected clients

Deutsche Bank, DP World, Dentsu, Weber Shandwick, Reliance Industries, Reliance Foundation, Yash Raj Films, Zee Entertainment and Messe München India.

Through their agencies, as a sub-agency: Amazon and Facebook (both important projects), Prime Video and Bridgestone India.

Full list of 90+ clients: https://mangrol.in/clients/